

## Yearly Business Water and Sanitation Tariffs 1 July 2023

### Other Charges Water

#### New customers

Connection Fee

New water connection

Incl. VAT
R 288,86
Cost plus 40%

Deposit

R 11 933,16

#### Existing Customers

Final Reminder

Reconnection Fee

Special Reading of a meter

Meter Testing

If meter found to be faulty

If meter found to be correct

Water Pressure Test

Incl. VAT
R 293,84
R 822,71
No charge
No charge
R 3 611,38
R 902,84

### Other Charges Sanitation

#### New customers

New Sewer connection

Cost plus 40%

#### Existing Customers

Removal of Blockages

Between 07h00 to 16h00 on week days

(cost per hour)

After Working Hours

Incl. VAT
R 1 733,54
R 2 166,84

### Offices

Normal office hours 7h30 till 16h00

#### Telephone

Head Office

Bateleur Building, Nel Street, Mbombela

013 752 6839

Mbombela

18 Nel Street, Mbombela

Fax

013 755 2618

Riverside CoM Office

The Grove, payments only

KaNyamazane

KaNyamazane Shopping complex

013 794 3340

Fax

013 794 4171

Matsulu

Municipal Office Matsulu

013 778 9707

Fax

013 778 9846

Email Address

[enquiries@silulumanzi.com](mailto:enquiries@silulumanzi.com)

Postal Address

P.O. Box 12753, Mbombela, 1200, South Africa

Website

[www.silulumanzi.com](http://www.silulumanzi.com)

Visit/log on to [www.silulumanzi.com](http://www.silulumanzi.com) to access our new user friendly mobile Silulumanzi Self Service Portal

SMS 30965

SMS: Balance (Account number)

Facebook: [www.facebook.com/silulumanzi](http://www.facebook.com/silulumanzi)

To report service disruptions the following number is available 24 hours per day

**013 752 6839**

This leaflet summarizes the main applicable tariffs including VAT