

Yearly Domestic Water and Sanitation Tariffs 1 July 2023

Other Charges Water

New customers

Connection Fee

Incl. VAT
R 288,86
Cost plus 25%

New water connection

Deposit

R 3 768,32

Existing Customers

Final Reminder

Incl. VAT
R 293,84

Reconnection Fee

R 822,71

Special Reading of a meter

No charge

Meter Testing

If meter found to be faulty

No charge

If meter found to be correct

R 3 611,38

Water Pressure Test

R 902,84

Other Charges Sanitation

New customers

New Sewer connection

Cost plus 40%

Existing Customers

Removal of Blockages

 Between 07h00 to 16h00 on
week days

Incl. VAT
R 1 733,54

(cost per hour)

After Working Hours

R 2 166,84

Offices

Normal office hours 7h30 till 16h00

Telephone

	Bateleur Building, Nel Street Mbombela		
Head Office			013 752 6839
Mbombela City	18 Nel Street, Mbombela	Fax	013 755 2618
Riverside CoM Office	The Grove, payments only		
KaNyamazane	KaNyamazane Shopping Complex		013 794 3340
		Fax	013 794 4171
Matsulu	Municipal Office Matsulu		013 778 9707
		Fax	013 778 9846

Email Address

enquiries@silulumanzi.com

Postal Address

P.O. Box 12753, Mbombela, 1200, South Africa

Website

www.silulumanzi.com

 Visit/log on to www.silulumanzi.com to access our new user friendly mobile Silulumanzi Self Service Portal

SMS 30965

SMS: Balance (Account number)

 Facebook: www.facebook.com/silulumanzi

To report service disruptions the following number is available 24 hours per day

013 752 6839

This leaflet summarizes the main applicable tariffs including VAT