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SEMBCORP SILULUMANZI LAUNCHES NEWSLETTER



On behalf of the Board of Sembcorp Silulumanzi, I have pleasure to introduce you to our first Stakeholder Newsletter. The purpose of this newsletter as the name suggests, is to reach out to all our important stakeholders and engage with them on our activities. The nature of our business is that we conduct our business within communities, and our product is used by our customers on a daily basis.

We take our “raw material” from nature in the form of raw water, purify, store and distribute it to customers; and collect the waste water for purification before safely discharging it back into the environment. We therefore touch many Stakeholders in conducting our business; from our employees, the environment and Agencies involved with it, households and businesses, the municipality as our main client, NGO's and community based organisations, Government, and many others. We hope that through this newsletter we will be able to tell our story, get closer with our Stakeholders, and create a platform for improved communication to the benefit of all.

Our Sembcorp Corporate statements of: “**Vital Partners – Essential Solutions**”, and Corporate values of “**Insight – we solve the problem**”, “**Integrity – we walk the talk**”, and “**Integral – we are one**”; we strive to continuously live out in our daily activities. We hope that this newsletter will be of value to our Stakeholders and assist our main client, the City of Mbombela to reach its goal of a “**City of Excellence**”.

Professor JP Shongwe-Chairperson of the Board, Sembcorp Silulumanzi

Who ARE we?

Since 1999, Sembcorp Silulumanzi has been supplying clean water to households and businesses in Nelspruit, Karino, Tekwane, KaNyamazane, Pienaar, Mpakeni, Luphisi, Zwelisha and Matsulu. We are ISO 9001, 14001 AND OHSAS 18001 accredited and have been awarded Blue Drop and Green Drop for the quality of services rendered. We employ 271 permanent employees and have invested in the local economy through infrastructure, education & training and corporate social investment benefiting people beyond the concession boundary.

We strive to always be the Vital Partner to our client by delivering the Essential Solutions to our customers, allowing them to go about their business with ease.

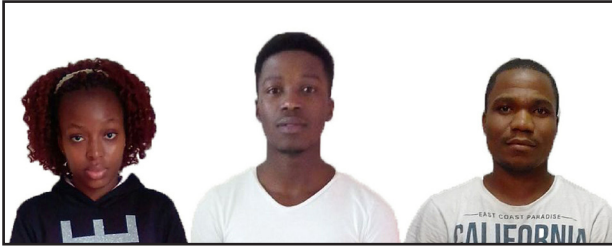
MD's Corner



Welcome to our first Stakeholder newsletter! We trust that Silulu-Times will become a vital communications platform to bring us closer to our Stakeholders. We welcome input and suggestions from our Stakeholders. My message to our Stakeholders in our first inaugural newsletter is: “!ke e: /xarra //ke”; translated as “diverse people unite. ...”; and we trust that this newsletter will also promote and underpin our National Motto.

Marius van Aardt, Managing Director

BUILDING TALENT FOR THE FUTURE



Bursary recipients: 3rd year B Engineering Mechanical student Isabel Ngomane, 3rd year BSc Engineering Civil student Thando Mkhabela and 2nd year BSc Engineering Civil student Sifiso Ndlovu.

Since 2016, Sembcorp Silulumanzi awards an education bursary to hardworking learners from the concession area who excel well in their matric studies and wish to further a career in the water sector. It's just one year down and Isabel, a 19-year old girl from Matsulu, City of Mbombela Municipality is loving her studies so much that she achieved five (5) distinctions in her 1st year as a Mechanical Engineering student at University of Johannesburg (UJ). An outstanding achiever she is, Isabel is among three recipients of the **2016 Sembcorp Silulumanzi Bursary scheme** officially launched by the organisation to help assist students, within areas where the company renders services, with financial aid for studies towards water related career fields.

The 3rd year Mechanical Engineering student said when she heard about her bursary application results from Sembcorp Silulumanzi, this changed her life forever. "The year of 2016 was a fresh start for me because I began the race of pursuing my dream to become an engineer". "Receiving the bursary from Sembcorp Silulumanzi has

since allowed me to do that and I am truly grateful" says the shy & introvert Isabel as she smiles while sipping on her milkshake, during the interview conducted in a Johannesburg restaurant. Isabel is full of praises for Sembcorp Silulumanzi in aiding and helping her attain her dreams.

"A big thank you must be said to Sembcorp Silulumanzi for doing a phenomenal job in supporting and building up education in our communities where a lot of kids battle to study further due to lack of funds and as such can easily distract them in following wrong paths of life which can influence and expose them to crime and drugs". There are currently (3) three beneficiary students of the **Sembcorp Silulumanzi Bursary Fund** who are at university and are fully sponsored in tuition fees, registration fees, accommodation fees, books & stationery and receive a monthly stipend. These students are expected to work for the company to gain practical experience upon graduation. Isabel has passed her second year and progressed to 3rd year of her studies for a Bachelor's Degree in Mechanical Engineering with distinctions in Electrotechnics 2A and Fluid Mechanics 2A. The other two students, Sifiso Ndlovu studying BSc Engineering (Civil) at the University of Kwazulu Natal & Thando Mkhabela studying BSc Engineering (Civil) at the University of Witwatersrand have also passed and progressed to 3rd year of their studies.

Sembcorp Silulumanzi has an EWSETA accredited training centre, located at its Head Office in Mbombela. The training centre has provided training to 43 staff members and 10 external students in various courses including Water & Wastewater Plant Process Control NQF 2- NQF 4, Water and Wastewater Reticulation Service NQF 2 – NQF 4, Sanitation Project Coordination NQF 5 and Building & Civil Construction NQF 3 learner-ship programmes.

Bursaries to the value of **R1,5 million** are offered annually to 27 employees to pursue further studies. Facilities and accommodation are provided for external students who desire to gain practical work experience in various fields related to the business.

PRODUCT - QUALITY - PRICE

Sembcorp Silulumanzi (Pty) Ltd water supply system has been rated as one of South Africa's Best Water Systems by the Department of Water & Sanitation.

Our platinum Blue Drop water quality obtained on behalf of the municipality is in compliance with SANS (South African National Standards) 241:2015. This standard regulates the quality of drinking water for all water service providers in the country and the testing regime is very robust.

In an effort for us to further improve our service to consumers, we request that any quality complaints be reported to us so that we may respond efficiently to these.

The Blue and Green Drop incentive based Regulatory Frameworks are managed by the National Department of Water and Sanitation (DWS).



Blue Drop of Drinking Water Systems



Green Drop of Waste Water Systems



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"UNDER CONSTRUCTION"

On behalf of the municipality Sembcorp Silulumanzi is currently acting as Project Implementing Agent for a new piped water supply to the old Nelspruit airport which previously relied on a unsustainable borehole. This project is funded from legislated developers contributions for bulk infrastructure.

Also under construction funded with Municipal Infrastructure Grant (MIG) funding received by the municipality and supervised by us, is the Emoyeni outfall sewer to the value of R13.6m. This will provide a bulk outfall sewer from the Emoyeni Mall down the valley, and all the way to the KaNyamazane Wastewater Treatment Works. This outfall sewer is due for completion in the first half of 2018 and will make it possible for developments along the route to connect in future.

Traveling past the new Mpumalanga University site you would have noticed the mushrooming campus with several construction cranes and a hive of building activity. Off campus and less noticeable was completed in December 2017 the bulk water and sanitation infrastructure to the value of R87m. This consist of several kilometers of water and sewer pipes, a 8 million litre concrete reservoir, and a sewerage pumping station with a capacity of 82 liters per second. Funded by Government, this will serve the future development of the campuses.

New infrastructure such as the above are designed according to a Services Master Plan looking 20-years into the future. This Master Plan developed in consultation with and for the City of Mbombela, is based on the municipalities' future planning documents such as the Spatial Development framework determining future land use.

In future editions we will bring you more news on exiting infrastructure projects supporting Local Economic development in the City.

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