SILULUMANZI TURNS OVER A NEW LEAF

OUR NEW LOGO

Silulumanzi is pleased to introduce its new company logo, following the change of ownership from Sembcorp Industries to a South African owned company, trading as South African Water Works (SAWW). Silulumanzi is now a proudly South African company.

The graphic and fonts of the new logo were strategically chosen to communicate the core values of SAWW and its subsidiaries – **PEOPLE, ENVIRONMENT** and **PRODUCT** – into one concise

symbol. The logo has a fluid motion that mimics flowing water and abstract impressions of people striving for greater heights. The colours and concentric shapes that form the water droplet, add energy to the logo while the font makes a bold statement to SAWW's position as a leading water services provider.

SAWW brings significant financial and operational expertise to Silulumanzi, backed by proven experience and a strong track record as trusted, long-term investors in critical infrastructure, growing excellent businesses and maintaining good relationships with staff, customers, regulators and other stakeholders. The new shareholders in SAWW are well established businesses with a rich heritage and history.

The change of shareholding has not and will not impact on Silulumanzi's ability to deliver services to our customers. Silulumanzi will continue to render services in terms of its concession contract with the City of Mbombela and such terms remain unaltered. The purchase of the Sembcorp shareholding was spearheaded by the current minority shareholder of our sister company, Siza Water, in Ballito, and therefore this has ensured that the new shareholders have been involved in the water industry and bring this vital strategic expertise to Silulumanzi. The existing management team will continue performing their role under the new shareholders in SAWW to ensure that quality service delivery is assured.

SAWW is committed to the environmentally conscious, responsible, long-term ownership and further development of Silulumanzi. This long-term investment horizon allows SAWW to support the development of the local economy through quality job creation with a firm commitment to deliver superior customer services, resilience, value and innovation to South Africa's water industry.

Please familiarise yourself with our new logo and corporate colours. This logo will soon be branded on all our vehicles, monthly accounts, website, etc. In the forthcoming months.

All Silulumanzi staff will soon be clearly identified with the new uniforms bearing the new logo of the company. Upon completing our rebranding, you are advised not to allow any person wearing a uniform that does not display our new logo and branding onto your property.

SAWW looks forward to working closely with all staff, the community and other stakeholders in pursuit of the mission to provide the essential best quality water and sanitation services which are at the heart of all our daily lives.

THE CORE VALUES OF SAWW AND ITS SUBSIDIARIES

PEOPLE

SAWW and its subsidiaries are dedicated to exceptional service delivery that puts the people first. The needs of our staff, shareholders and customers motivate us to perform to the best of our ability and constantly improve on our services. We provide for the needs of the community with CSI initiatives that tackle

ENVIRONMENT

Water conservation and environmental sustainability remain at the forefront of what we do. Every service, operation, activity and engagement considers the environmental impact and ensures that we are environmentally responsible. SAWW and its subsidiaries engage with the community to promote the

PRODUCT

Our service as a water utility is our main focus. We aim to provide safe, clean and environmentally responsible water services to the community. Our reliable services ensure that the needs of the people are constantly and consistently met. Through our exceptional service delivery of water, we enrich

the socio-economic challenges of today.

conservation of water through education.

and sustain the lives of the community.

Silulumanzi

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*Kindly note that our website is currently being updated.

