

TERMINATION OF SERVICE

Client name

| | | |
|---------------------------------|--|----------|
| | | Job Card |
| | | Ref. nr. |
| Client account number | | |
| Street address to be terminated | | |
| Stand address to be terminated | | |
| Date of Termination | | |

Postal address

| |
|--|
| |
| |
| |

New residential address:

| | |
|--------|--|
| | |
| | |
| | |
| Tel nr | |

Bank details

| | |
|---------------------|--|
| Bank name | |
| Bank acc. Number | |
| Branch code | |
| ID number | |
| Holder of bank acc. | |
| Contact nr | |

Any sum deposited by or on behalf of a consumer shall, on being claimed, after termination of the service agreement and after deducting any amount due by the Consumer to the Service Provider will be refunded within 30(thirty) days. It is the duty of the owner to ensure at all times that the consumer is not in arrears with payments. The owner and occupier shall be jointly and severally liable for payment of all water services and charges.

PLEASE READ THE REVERSE SIDE OF THIS FORM

Signature of terminator Date

Office use only

| | |
|---------------|---------------|
| Watermeter nr | Final reading |
| | |
| | |
| | |

Signature of meter inspector Date

Dear Customer,

Silulumanzi do require the following when you sold the property and are moving out:

- Bank statement in original form with bank stamp. Bank statement with bank stamp not internet or ATM copy must have your address on the statement. We do apologize for any inconvenience you may undergo in providing all these documents, it is all to your benefit to stop fraud.
- Copy of ID or drivers license
- New owner must come in and sign an agreement. Should the new owner not come in the water account will remain on the previous owner. Additional to the termination form you can write a letter for the water to be disconnected.

Requirements for tenants (Should the account be on their name):

- Bank statement in original form with bank stamp. Bank statement with bank stamp not internet or ATM copy must have your address on the statement. We do apologize for any inconvenience you may undergo in providing all these documents, it is all to your benefit to stop fraud.
- Copy of ID or drivers license

Any sum deposited by or on behalf of a consumer shall, on being claimed, after termination of the service agreement and after deducting any amount due by the Consumer to the Service Provider will be refunded within 30(thirty) days. It is the duty of the owner to ensure at all times that the consumer is not in arrears with payments. The owner and occupier shall be jointly and severally liable for payment of all water services and charges.

Termination must be accompanied by copy of ID and bank statement for refund