



1 X Customer Services Area Manager - Mbombela City

South African Water Works Utilities (Pty) Ltd. trading as Silulumanzi is a private-sector water services provider within a contractually defined area of the City of Mbombela Local Municipality (CoM). The company requires the services of a dynamic, self-motivated individual to fill the above position of Customer Services Area Manager-Mbombela City.

Department: Commercial Department.
Reporting to: Commercial Manager.
Location: Mbombela City.

Job Requirements and Qualifications:

- Degree in Business Administration (NQF 7 minimum).
- A minimum of 5 years' experience as a Customer Services Manager.
- Pro-efficiency in MS Office.
- Ability to innovate and problem-solve.
- The ability to motivate, plan and lead staff.

Key Responsibilities:

- Manage the Customer Services Department to ensure efficient execution of the company's contractual obligations.
- Drive cash collection/debt collection.
- Deal effectively with illegal water connections and or non-complying customers.
- To ensure Municipal By-Law and other relevant legislations are complied with.
- Adherence to company policies and procedures.
- Prepare and analyse monthly reports.

Applicants that meet the above requirements can submit their CV to the HR Department at 18 Nel Street, Mbombela 1200 or email to recruitment@silulumanzi.com.

Closing date: 10 February 2023

Silulumanzi is an equal opportunity employer and the selection of persons to fill the above posts will be in terms of our Employment Equity plan.

If you have not been contacted within 21 days of the closing date of this advertisement, please accept that your application was unsuccessful.

*Conserving water
sustaining life*